

Software Development-Support Engineer

IdeaBlade (IdeaBlade.com) has an immediate opening for a Software Development-Support Engineer. This position is responsible for providing software technical development and support for our IdeaBlade DevForce application framework for .NET.

This is an excellent opportunity to get in on the ground floor of the hottest software companies in the .NET space. In fact, Dan'l Lewin, Microsoft Corporate Vice President of .NET Business Development, just added IdeaBlade to their list of "One of the coolest technologies under the tree." In addition, last week the editor of the Microsoft MSDN News Flash suggested that their viewer's download and use our DevForce Express product and as a result we've received over 1,000 downloads!

Responsibilities:

Diagnose and analyze customer application problems. Troubleshoot and fix bugs in customer applications or the IdeaBlade DevForce application framework.

Contribute to the company's technical documentation by describing product implementation and architectural details and by developing sample exercises and tutorials.

Monitor, respond, and contribute to the company's News Group.

The ideal candidate will have following characteristics:

2+ years experience as a software development or support engineer, or equivalent experience.

Can manage resolution of customer problems and issues effectively with tact and diplomacy.

Strong writing and verbal communication skills.

Exhibits honesty, approachability, and responsiveness.

Demonstrable experience with the following is a plus:

Visual C# or Visual Basic .NET and the .NET Framework.

Web Services

Relational Database knowledge, particularly with SQL Server, Oracle, MySQL, DB2 and Sybase

Enterprise Resource Management applications such as SAP and PeopleSoft

Education/Experience:

Bachelor of Science Degree in Computer Science or related field is desirable. Advanced degrees are a plus. Significant work experience may be considered in lieu of formal degree.

Compensation:

IdeaBlade stock options, competitive salary, health insurance, dental insurance and three weeks personal time off.